



QUALITY POLICY OF GRACE LANDSCAPES LIMITED

The Quality Policy of Grace Landscapes Limited is to operate to industry recognised Codes of Practices eg BS.3998 (Forestry and Arboriculture) where applicable any other relevant standards and ISO 9001:2008 International Quality Management System.

We shall strive to improve the level of service, promote and develop a culture of continuous improvement in order to improve customer satisfaction levels.

To ensure our business continues to be successful we shall ensure personnel receive the appropriate training and development to carry out their job in an effective manner.

We shall ensure that the requirements of the working time directive, Health and Safety policies and any other statutory or regulatory requirements are consistently met.

The performance of the QMS and our quality objectives will be reviewed to ensure their effectiveness and continued suitability at our formal annual management review meetings. It is our policy to improve the performance of the QMS.

The contents of this Quality Policy shall be communicated to all personnel through induction training and its understanding verified during internal audits of the quality management system.

Approved by

Neil Pix

A handwritten signature in blue ink, appearing to read "Neil Pix", with a circular flourish at the end.

Managing Director